


Ashley Moore

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Experience

Barista

coffee

Leading shifts and overseeing daily operations

- Ensuring great customer service with drinks made to order and consistently fresh coffee
- Maintaining a clean store
- Operating the daily activities and opening of store with no assistance

Service Manager

Chipotle Mexican Grill

Oct 2016 - Aug 2016 ()

Oversaw and lead teams to provide safe food and fast service to guests of Chipotle Mexican Grille

- Directed staff on new safety procedures to reduce the risk of a COVID-19 outbreak and protect the restaurant
 - Improvised and found unique solutions to everyday problems during the COVID-19 such as insufficient staffing and shortfalls in the supply of fresh produce
- Certified Back of House and Front of House Trainer
- Helped my restaurant receive the highest health inspection score in the region by mentoring new employees on how to work efficiently, and teaching them kitchen techniques, service standards, and food safety
 - Increased food efficiency and made a restaurant, which was losing money, profitable by teaching how to use produce affectively and supervising cooks to further reduce waste
 - Trained new employees while simultaneously meeting expected production quotas of the given position

Server

Home Retail Group PLC

Jun 2016 - Oct 2016 (5 months)

Tended to the special needs of the tenants while serving breakfast, lunch, and dinner to individual rooms and in the dining hall

- Provided feedback and worked with nurses to ensure the patients were content and receiving the proper care

Volunteer

May 2016 - Aug 2017 (1 year 4 months)

Cleaned outdoor dog kennels and tended to different kinds of animals for a local owned animal shelter

- Worked with locals to build small shelters



Pivovarna Laško Union

Aug 2012 - Jun 2016 (3 years 11 months)

Checked books in and out, stocked shelves

- Repaired books
- Monitored the classroom
- Assisted children with any needs and questions in the library
- In charge of crafts and seasonal decoration



Ohio EPA

Feb 2019 - Feb 2019 (1 month)

Education



Ohio University College of Fine Arts

BFA, Painting and Drawing

Skills

acrylic • adobe aftereffects • adobe photoshop • animation • canvas • content management • customer service • fast • graphic design • ink